

What Could Be Heard.....

	If this is said...	What could be heard	Positive Intent	Restate/reframe
1	In my professional opinion..			
2	You need to trust US...			
3	We love your child..			
4	What you need to understand Mom...			
5	This is only a draft, we can change things as we go..			
6	I have a meeting to be at in one hour...			
7	Our resources are limited...			
8	There is a great class/service over at ...			
9	Other parents...			
10	We want to protect your child, don't you want him to be safe?			